

## e-QMS System – Routine Support

Our expert teams offer ongoing assistance in various routine activities essential for the effective utilization of e-QMS, including user trainings, access and data management, and periodic reviews. We provide comprehensive support to ensure your e-QMS system remains compliant, efficient, and aligned with industry best practices

### User Trainings and Support

We perform regular user trainings to ensure that all personnel are proficient in using the e-QMS system and its features, offering in addition some customized training sessions to specific user roles and responsibilities, empowering users to leverage the full capabilities of the e-QMS system.

Providing ongoing support and guidance to users, addressing any questions, concerns, or issues that may arise during system operation.

### Access and Data Management

Managing user access permissions and roles within the e-QMS system to ensure appropriate levels of authorization and data security.

Overseeing the creation, maintenance, and review of master data, documents, and records stored within the e-QMS system to uphold data integrity and compliance.

### Periodic Reviews and Optimization

Conducting regular assessments and reviews of the e-QMS system to identify areas for improvement, optimization, and compliance enhancement.

We collaborate with stakeholders to define and execute periodic review activities, such as system audits, performance evaluations, and risk assessments.

