

# Digital Solutions (CS) - Routine Support

Zamann Pharma Support offers specialized consulting services, catering to the diverse needs of the Pharma industry using an holistic approach, that covers all activities related to Digital Solutions management, ensuring efficiency, compliance, and operational excellence

## Periodic Review and Audit Trail Review

We establish digital workflows and protocols for the Periodic Review of computerized systems, ensuring that they remain in a state of control and compliance with evolving regulatory standards. Additionally, we will take care of the periodic review of Audit Trails, ensuring data integrity and compliance.

## Access Control Management

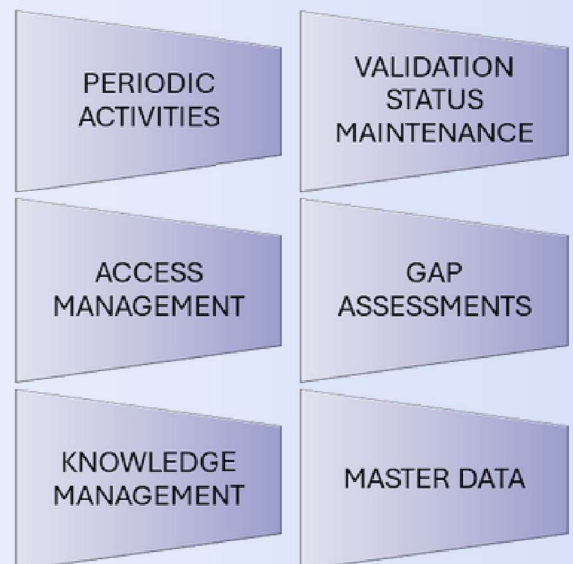
Our consultants design and implement robust access control measures to safeguard sensitive data and ensure that only authorized personnel have access to critical systems and information. We design role-based access control (RBAC) models tailored to the organizational hierarchy and job roles, defining access permissions for different users to maintain data confidentiality and integrity.

## Master Data Management

We provide expertise in optimizing master data management processes, including data entry and maintenance, to ensure accuracy, consistency, and completeness of master data across digital systems. Use of data lifecycle management strategies to ensure compliance with regulatory requirements and minimizing data storage costs.

## GAP Assessments

We provide detailed GAP Assessments created by comparing the existing CSV documents with applicable regulatory references. At the end, it's possible to propose an adaptation plan to ensure Audit Readiness.



## Comprehensive Training Programs

We develop customized digital training modules to enhance the digital literacy of personnel, covering topics such as system navigation, data integrity principles, and GMP compliance. We leverage interactive e-learning platforms and engaging multimedia content to facilitate effective knowledge transfer.



- Quality Consulting and Risk Management
- Qualification and Validation
- Personnel Qualification
- Customer-specific provision of QMS